Fact Sheet: Covid-19 Travel Restrictions
Temporary Visas, Permanent Visas, and Dual Citizens

Permanent Visas & Dual Citizens

Entering Australia

Australian permanent residents and citizens are automatically exempt from travel restrictions relating to entering Australia. This means that you would not need to apply for an individual exemption to enter Australia. Other persons exempt from the travel restrictions related to entering Australia are the following:

- An immediate family member of an Australian citizen or permanent resident*
- A New Zealand citizen usually resident in Australia and their immediate family members
- A person who has been in New Zealand or Australia for 14 days or more immediately prior to arrival by air in Australia (e.g. green safe travel zone)
- A diplomat accredited to Australia, including their immediate family members (each member of the family unit must hold a valid subclass 995 visa)
- A person transiting Australia for 72 hours or less
- Airline crew, maritime crew including marine pilots
- A person recruited under the Government approved Seasonal Worker Program or Pacific Labour Scheme
- A person who holds a Business Innovation and Investment (subclass 188) visa.

*'Immediate family member' of an Australian permanent resident/citizen does not include parents. If you are a partner to an Australian permanent resident/citizen and hold a temporary visa or do not yet hold a valid visa for Australia, you must provide proof of your relationship (such as your marriage certificate, evidence of your de-facto relationship such as shared finances or property, your birth certificate or birth certificate for your children) to the Department of Home Affairs before you travel to Australia. To find out more about how to provide this information click here.

Registering with DFAT
Registering with your details with DFAT (Department of Foreign Affairs and Trade) is useful if you are having difficulties returning to Australia. DFAT will review your details, and prioritises the most vulnerable/those who have been unable to return to Australia for an extended period of time. DFAT organises repatriation flights, but the costs will still need to be paid by the traveler(s). To find out more about DFAT flights and to register your details with DFAT click here.

PCR Tests
All persons departing from another country with the intent to enter Australia will need a negative COVID-19 polymerase chain reaction (PCR) test result completed 72 hours or less prior to their embarkment. Search in your home country for PCR tests for travel to determine where, when, and how you can obtain this test and negative results prior to your flight. If you receive a positive test result from a PCR test prior to your flight, you will not be permitted to continue with your travel at that time. If your results are negative for covid, you will need to bring proof of this with you when checking-in at the airport.

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Australian Travel Declaration

Most persons travelling to Australia will need to complete an Australian Travel Declaration online at least 72 hours prior to their departure. The Travel Declaration will collect information about your contact details in Australia, health status and will stipulate whether or not you will need to quarantine upon arrival.

The travel declaration **is required** for the following persons:
- Persons automatically exempt from requiring an exemption to travel restrictions
- Persons who have been granted an exemption to the travel restrictions
- Australian Citizens and Permanent Residents
- Persons in transit

The Australian Travel Declaration **is not required** for the following persons:
- Foreign Diplomats
- Flight Crew
- Persons travelling on military flights
- Persons arriving by sea (including crew and passengers)

You will need to create an account in order to fill out the Australian Travel Declaration here. The travel declaration is free to fill out, and you will be able to correct or make changes to the declaration if needed once submitted. The travel declaration can be filled out using any up-to-date internet browser apart from Internet Explorer. A travel declaration must be filled out for each individual travelling; for persons under 15 years of age, a parent or guardian will need to fill out the travel declaration on their behalf. Once you have completed the travel declaration, you will receive an email from 'AU- Health Aero no-reply@health.aero' with either a:

Green Response   ✓   *Means that you **do not need** to quarantine on arrival*

Blue Response   ⏳   *Means that you **do need** to quarantine on arrival*

Red Response   ✗   *Means that you either have had covid-like symptoms, have been around people who have tested positive to Covid-19, or you have not done a PCR test. Airlines will determine whether or not you can continue your flight, and you will be required to quarantine on arrival.*

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Hotel Quarantine

Hotel quarantine is mandatory for most international arrivals to Australia and is managed separately by the different Australian states and territories. All hotel quarantine lasts for approximately 14 days. The cost of hotel quarantine (called a 'contribution fee') ranges from approximately $3,000 – $5,000 per person (with discounted rates for groups/families). Each state will have payment plans and/or fee waiver programmes for those that may need it. An invoice for hotel quarantine will be sent to your nominated email, mobile number or postal address after you have exited quarantine. Although your destination may ultimately be Victoria, you may be required to quarantine in a different state. The links below contain information about hotel quarantine in all of Australia's states and territories.

- **NSW: https://www.health.nsw.gov.au/Infectious/factsheets/Pages/hotel-quarantine.aspx**

- **TAS: https://coronavirus.tas.gov.au/travellers-and-visitors/quarantine**

- **WA: https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/covid-19-coronavirus-travel-wa**

- **QLD: https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/protect-yourself-others/quarantine/hotel-quarantine**

- **SA: https://www.covid-19.sa.gov.au/restrictions-and-responsibilities/international-arrivals**

- **ACT: https://www.covid19.act.gov.au/stay-safe-and-healthy/quarantine-and-isolation/quarantine-information-for-other-travellers-and-close-contacts**

- **NT: https://coronavirus.nt.gov.au/travel/quarantine/mandatory-supervised-quarantine**

- **VIC: https://www.coronavirus.vic.gov.au/hotel-quarantine-returned-overseas-travellers**

Hotel Quarantine in Victoria

Prior to your departing flight to Australia, you will need to fill out a **Victorian Quarantine Arrival Form**. You can access this form here.

Hotel Quarantine Costs

Hotel Quarantine fees in Victoria for the mandatory 14-day period are as follows:

- A$3000 for one adult
- A$1000 for each additional adult in the same room or apartment
- A$500 for each child aged between three and 18 years

There may be instances in which someone from the community joins a returning-traveler in hotel quarantine but will not have to pay the hotel quarantine fee:

Example 1 Person with Disabilities requiring a Carer: if the returning person is a person with a disability, and they have a carer in the community, the carer could join them without having to pay for hotel quarantine.

Example 2 Unaccompanied Minor: if the returning person is a minor (under 18 years of age), a parent or guardian in the community could join them for the duration of their hotel quarantine with needing to pay an additional amount for hotel quarantine. The child's legal guardian/parent will be liable for the child's hotel quarantine fee ($500 AUD) after the child has exited hotel quarantine.

Hotel Quarantine Fee Waivers & Payment Plans

It is important to know that once you receive your invoice upon exiting Hotel Quarantine, you may have the option of requesting a fee waiver or payment plan depending on your financial circumstances and visa status.

A fee waiver can be requested if you are experiencing financial or another type of hardship. You will need to request this **after leaving** hotel quarantine and after you have received your invoice. You will need to

provide evidence of the financial or other type of hardship (which will be explained in greater detail on your hotel quarantine invoice). Fee waivers can be requested by anyone experiencing hardship, regardless of visa-type.

Payment plans can be applied for **after leaving** hotel quarantine and after you have received your invoice. Payment plans can be requested by Australian citizens and permanent residents **for any reason**. If you hold a temporary visa, you can request a payment plan if you are experiencing financial and/or other hardship. The process for applying for a payment plan will be on your invoice.

To contact COVID-19 Quarantine Victoria about payment plans, fee waivers, or anything else hotel quarantine related, see the contact information below:

COVID-19 Quarantine Victoria
Email: enquiries@cqvpayments.coronavirus.vic.gov.au
Phone: [+61 1800 55 1234](+61 1800 55 1234)
Website: https://www.coronavirus.vic.gov.au/hotel-quarantine-returned-overseas-travellers#complete-the-victorian-quarantine-arrival-form

Fact Sheet: Covid-19 Travel Restrictions
Resources & Exemption Support

Updates on Covid-19 Travel Restrictions

- [**Australian Government Department of Health: Advice for International Travellers**](#)

- [**Australian Department of Home Affairs: Covid-19**](#)

- [**Smart Traveller**](#)

Facebook Group Support related to Exemptions

The following Facebook groups have current information in relation to applying for travel exemptions:

- [Parents are Immediate Family](#)
- [TRAVEL EXEMPTION AUSTRALIA](#)
- [Travel exemption Australia – Travelban Covid-19](#)
- [Australian Travel & Exemption Support](#)
- [Grant Offshore Partner Visas Now-Australia (300 & 309)](#)

International Student Support (VIC)

Name	Website
Study Melbourne Student Centre	www.studymelbourne.vic.gov.au/help-and-support/study-melbourne-student-centre
International Student Care	https://www.isca.net.au/
International Student Legal Information (online online)	https://ishelp.org.au/
Council of International Students Australia	https://cisa.edu.au/
VicWise	https://vicwise.org/

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Refugee, Asylum Seeker, (im)migrant support organisations (Victoria)

The following is a general list of organisations in Victoria that specialize in working with refugees, asylum seekers and (im)migrants on temporary and permanent visas in varying capacities. Please be aware that this is not a complete list, and there are other organisations that exist (including those that work exclusively with particular community groups).

Name	Website
Asylum Seeker Resource Centre	https://asrc.org.au/
The Victorian Foundation for Survivors of Torture and Trauma	https://foundationhouse.org.au/
RISE: Refugees, Survivors and Ex-detainees	https://www.riserefugee.org/
Migrant Information Centre: Eastern Melbourne	https://miceastmelb.com.au/
Migrant Information Centre: North West	https://www.mrcnorthwest.org.au/
Spectrum	https://spectrumvic.org.au/
Centre for Culture, Ethnicity & Health	https://www.ceh.org.au/
Australian Multicultural Foundation	https://www.amf.net.au/
Victorian Immigrant & Refugee Women's Coalition (VIRWC)	http://virwc.org.au/
Migrant Workers Centre	https://www.migrantworkers.org.au/
Refugee Legal	https://refugeelegal.org.au/
Southern Migrant and Refugee Centre	https://smrc.org.au/
Multicultural Centre for Women's Health	https://www.mcwh.com.au/
Refuge of Hope	https://www.facebook.com/Refugeofhopemelbourne/
Migrant Resource Centre Westgate Region	http://www.wmrc.org.au/

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